



The 24HourFlex Debit Card

What is the benefit of using the 24HourFlex debit card?

- The 24HourFlex Card pays your eligible medical expenses instantly from your available FSA funds.
- The 24HourFlex Card allows you to pay your co-payments and deductibles using the Card. They will auto-approve — meaning no further receipts will be required.
- You can use the 24HourFlex Card to pay for online mail-order prescriptions.



Debit Card Process:

- When card is used at an IRS approved merchants – by merchant category code
- 85% of all card transactions auto-substantiate, meaning no further receipts will be required.
- Charge must be substantiated with a receipt unless:
 - a) Charge = client co-pay
 - b) Charge = previously-approved expense
 - c) Merchant has installed IAS system

Receipt Requests:

- Statements are mailed to the participant's home once a month
- Emails are sent once a week
- Participants can view account activity online on-demand at www.24hourflex.com to gain any account information.