

Kaiser Permanente Together in good health



Urgent care vs. emergency

Different health needs require different kinds of care. If you have an illness or injury and you're not sure what kind of care you need, call our medical advice line at 303.338.4545 anytime, day or night.

- Same day or urgent care: an illness or injury that requires prompt medical attention, but isn't an emergency medical condition:
 - Some examples: minor injuries, sore throats or coughs, earaches, backaches, pink eye.
- A medical emergency is when you reasonably believe your health is in serious danger – when every second counts:
 - Some examples: suspected heart attacks, poisonings, severe abdominal pains, severe cuts or burns, severe fractures, severe asthma attacks.