

Get the most from your plan's coverage.

- › One ID card for both your pharmacy and medical needs
- › 24/7 live, personalized customer support
- › Easy access to medications
- › One customer-focused team - medical, behavioral and pharmacy - working together to help keep you healthy
- › One-on-one guidance to help you choose and use your health care wisely

Get more with Express Scripts PharmacySM, our home delivery pharmacy.¹

- › Get medications shipped to your home at no extra cost
- › Fill up to a 90-day supply at one time, so you fill less often
- › Get free refill reminders so you don't miss a dose
- › 24/7 access to licensed pharmacists who provide support for conditions like diabetes, high blood pressure and high cholesterol.
- › Get payment assistance coordination if you need help paying for your medication

YOUR PHARMACY BENEFIT



Call us 24/7

CUSTOMER SERVICE
Call the number on your Cigna ID card or
800.Cigna24 (800.244.6224)

EXPRESS SCRIPTS PHARMACY
800.835.3784

ACCREDO
877.826.7657

Use the myCigna[®] app or website.

24/7 access to all you need to know about your coverage

- › Find out how much your medication costs
- › See which medications your plan covers
- › Find an in-network pharmacy
- › See your pharmacy claims and coverage details
- › Manage your home delivery medications¹

Use Accredo, a Cigna specialty pharmacy, to help manage a complex medical condition.¹

- › 24/7 access to specialty-trained pharmacists and nurses experienced in complex conditions that require specialty medications
- › Wide-range of personalized care services - including counseling and training on how to administer your medication
- › Get medications shipped to your home^{1,2}
- › Refill your prescriptions by text³
- › A dedicated team that coordinates copay assistance and other options if you need help paying for your medication

1. Not all plans offer home delivery and Accredo as a covered pharmacy option. Please log in to the myCigna app or website, or check your plan materials, to learn more about the pharmacies in your plan's network.

2. As allowable by law.

3. The ability to refill prescriptions by text is only available for certain medications. To get text messages, you'll have to sign up for Accredo's texting service. You can do this when you call Accredo to refill your prescription. Once you sign up, simply reply to their welcome text to get started. Standard text messaging rates apply.

All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and complete details of coverage, see your plan documents.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company (CHLIC), Connecticut General Life Insurance Company (CGLIC), Accredo Health Group, Inc., Express Scripts, Inc., ESI Mail Pharmacy Service, Inc., Express Scripts Pharmacy, Inc. and HMO or service company subsidiaries of Cigna Health Corporation, including Cigna HealthCare of Arizona, Inc., Cigna HealthCare of California, Inc., Cigna HealthCare of Colorado, Inc., Cigna HealthCare of Connecticut, Inc., Cigna HealthCare of Florida, Inc., Cigna HealthCare of Georgia, Inc., Cigna HealthCare of Illinois, Inc., Cigna HealthCare of Indiana, Inc., Cigna HealthCare of St. Louis, Inc., Cigna HealthCare of North Carolina, Inc., Cigna HealthCare of New Jersey, Inc., Cigna HealthCare of South Carolina, Inc., Cigna HealthCare of Tennessee, Inc. (CHC-TN), and Cigna HealthCare of Texas, Inc. "Express Scripts Pharmacy" refers to ESI Mail Pharmacy Service, Inc. and Express Scripts Pharmacy, Inc. "Accredo" refers to Accredo Health Group, Inc. Policy forms: OK - HP-APP-1 et al., OR - HP-POL38 02-13, TN - HP-POL43/HC-CER1V1 et al. (CHLIC); GSA-COVER, et al. (CHC-TN). "Accredo," "Express Scripts," and "Express Scripts Pharmacy" are trademarks of Express Scripts Strategic Development, Inc. The Cigna name, logo, and other Cigna marks are trademarks of Cigna Intellectual Property, Inc. All pictures are used for illustrative purposes only.

935401 10/19 © 2019 Cigna. Some content provided under license.

