

Cost and Benefit Questions?

For DHMO & other Co-Insurance Plans



You want to understand your health care costs. We're here to help you. Kaiser Permanente has a team dedicated to help you better prepare financially for your upcoming procedure or medical expenses.

Please contact one of the departments below to get answers to your cost-share questions.

Whether planned or unexpected, medical expenses can be distressing. Kaiser Permanente has provided the following resources to help you make better informed decisions around your health care needs. A Financial Counselor can assist you with price estimations for additional services and procedures as well as discussing different payment options.

If you have questions regarding the following:

- Cost estimation for upcoming or potential procedures
- Payment Options – Payment plans
- Medical Financial Assistance
- Pre-service Payment Options

Call the Financial Counseling Department or stop by our Patient Registration Desk:

Financial Counseling Department

Inquiries: **303-338-3025** or **1-877-803-1929**

TTY for hearing and speech impaired **1-800-659-2656**

Hours: 8 a.m. to 6 p.m., Monday through Friday

For general benefit, copayment questions or billing issues call Member Services:

Kaiser Permanente Member Services

Inquiries: **303-338-3800** or **1-800-632-9700**

TTY for hearing and speech impaired **303-338-3820** or **1-800-521-4874**

Hours: 8 a.m. to 5 p.m., Monday through Friday

